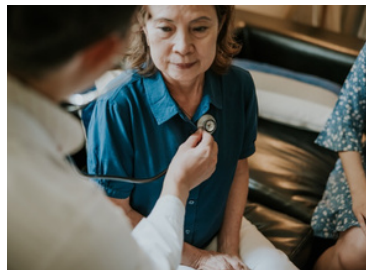


AGM Newsletter



We are delighted to bring you this summary showcasing our activity and achievements over the past year



We continued to work closely with all 38 local GP practices and nine Primary Care Networks (PCNs) in Wandsworth.



We are proud to have continued funding the Primary Care Programme Board, supporting a dedicated programme manager and clinical chair roles. We are committed to further promoting collaborative work with all colleagues across local primary care, building a single voice and influence, whilst working together on joint priorities and initiatives to improve services for patients.



Primary Care Alliance

We remain members of the South West London Primary Care Alliance, made up of all six GP federations in the area, who aim to work together as a collective primary care voice across the area.

The Alliance continues to explore future opportunities - including roles in Integrated Neighbourhood Team development and services that can be delivered at scale across south west London.

Training Hub

We have been a key member of the South West London Training Hub over the past year, helping strengthen training opportunities and development across the borough.

Corporate changes

In the autumn of 2023, we carried out a comprehensive review of our corporate structure, mission and purpose.

Amongst the changes adopted were:

- reforming the Federation as one Community Interest Company
- renaming the organisation as Wandsworth GP Federation CIC, and:
- reforming shareholding arrangements.

We also carried out a refresh of our brand and were able to involve our staff and practices in the process.

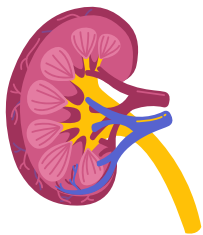
Musculoskeletal Interface Clinical Assessment Service (MICAS)

- Acquired the use of ultrasound-guided injections
- Expanded our workforce to offer more patient choice
- Supported clinicians to attend educational courses.
- **Average wait time: 4.5 weeks**
- **Referrals received: 4247**



Diabetes Call & Recall

Achieved a significant improvement across the Type 1 & Type 2 diabetic registered populations – impacting over 16,000 patients.



Chronic Kidney Disease Pilot

Eight Wandsworth practices signed up to the pilot which aims to develop a holistic, personalised approach for prevention and management of the disease.

Winter 2023 Additional Access

We allocated £120,000 of primary care underspend to the winter 2023 programme.

The additional capacity offered in Wandsworth across all elements of the winter programme supported primary care, secondary care, and NHS111.

As a result, forecasted demand was significantly reduced.

Proactive Care

A total of 6102 full-service Planning All Care Together (PACT) patients were identified.

Covid Booster Programmes

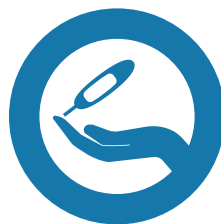
We coordinated the delivery of the Spring and Autumn 2023 programmes to all Wandsworth housebound patients and care homes.

Spring 2023

- Patients: 1434
- Pearl vaccinated: 50%
- Vaccinated elsewhere: 5%
- Not vaccinated: 16%
- Declined: 28%

Autumn 2023

- Patients: 1761
- Patients vaccinated for Covid & Flu: 1378
- Patients vaccinated for Covid: 455
- Patients vaccinated for Flu only: 136



Early Onset Type 2 Diabetes - Young People

The project has been extended into 2024-25 with further funding from SWL Integrated Care Board (ICB).



CVD Action Tool

- 4,500 patient contacts between all demonstrator sites
- Early results show high levels of patient satisfaction (*Health Innovation Network*).



Investing in Local Health and Care

- £133,000 was shared across all 38 Wandsworth GP Practices
- £24,000 to the Baked Bean charity LD Programme
- £1,000 to each of the six Wandsworth foodbanks.



End of Life Care

- Appointed a new GP Clinical Lead
- Continued supporting practices with resources and advice
- Continued emphasis on improving communication between providers, stakeholders and service users
- Continued to support and have oversight of the Wandsworth End of Life Care Coordination Service, Marie Curie planned night sitting service and Central London Community Healthcare (CLCH) contracts.



Digital First (change management)

- NHS App uptake in Wandsworth (for patients 13+) is currently 61%, exceeding the national average of 57%
- Digital inclusion is being promoted through close working with the Digital Care Coordinator for Wandsworth
- Supporting implementation and functionality of digital telephony now meets the capacity and access requirements for 92% of practices.



Patient Engagement

- Excellent engagement relating to Enhanced Access and the MICAS service
- Regular attendance at PCN and practice patient forums
- Supported Battersea PCN increase attendance to their forums.



CLCH Wandsworth

- Improved performance across key performance indicators
- Steady improvement in overall waiting list figures
- 18-week Referral to Treatment (RtT) performance consistently met
- Reduction in number of patients waiting >18 weeks

Integrated Care

As the lead provider of the Multispecialty Community Provider (MCP) contract in Wandsworth, much of our work is focused on joining up care for patients between different service providers and care settings. Nationally, new models of care are being promoted and during the year we began working with a number of local partners to plan for new ways of working together. We appointed a dedicated programme manager to lead this work.

An immediate focus is on the development of Integrated Neighbourhood Teams and we expect some pilot sites to commence in late 2024. We also started discussions with other service providers on building more formal partnership working arrangements, so we can deliver seamless integrated care for local people.

Public Health Partnership

The Federation and Wandsworth Public Health Local Authority agreed a partnership working model to benefit both organisations over the year. This resulted in:

- An improved level of detailed reporting across all Federation primary care contracts
- A significant reduction in resource spent on reporting
- Faster reporting to primary care and management teams.

We ran four events, to support practices.

Topics covered included:

- **Health Insights and Population Health Management**
- **Chronic Kidney Disease**
- **CLCH Service Update**
- **Identification and Referral to Improve Safety (IRIS) Domestic Abuse and violence awareness.**

Practice Support Team

- A small number of practices were offered support focusing on mentoring and organisation development around Care Quality Commission (CQC) inspection.

Additional Training

- 26 practices attended the Becoming and Staying CQC Ready training course
- Six practices received support regarding mock CQC inspections.



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